

WellCare of Ohio's Medicaid Customer Service	1-800-951-7719 7am-7pm EST
Provider Services	Press 3 Then Prompts:
Use our automated system for verification of member eligibility, claims status, and to obtain a list of participating providers or pharmacies.	1
Authorization requests for medical services <ul style="list-style-type: none"> - Automated authorization status requests - Inpatient-related services including: <ul style="list-style-type: none"> • deliveries • urgent requests • requests after business hours - Outpatient services - Durable medical equipment or therapy services - Disease Management - Prenatal notifications or authorizations for OB-related services - Case Management - If you know your party's extension number 	2 2 + 0 2 + 1 2 + 2 2 + 3 2 + 4 2 + 5 2 + 6 2 + 8
Pharmacy inquiries	3
Contact WellCare of Ohio Behavioral Health	4
Web support	5
Electronic Claims Submission information	6
For all other inquiries, or to be connected to the Provider Service Center	7

After-Hours Menu

If you call Customer Service after regular business hours, note that you can continue to use the IVR for self-servicing. You can also access inpatient and outpatient services, as well as pharmacy and behavioral health services.



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