

Very Important Information

If you were on Medicaid fee-for-service the month before you became a managed care plan (MCP) member, and have health care services already approved and/or scheduled, it is important that you call your MCP's Member Services immediately (today or as soon as possible).

In certain situations, for a brief time after you enroll, your MCP may allow you to receive the care from a provider that is not contracted with the MCP. Additionally, your MCP may allow you to continue to receive services that were authorized by Medicaid fee-for-service. However, you must call the MCP before you receive the care. If you do not call the MCP, you may not be able to receive the care and/or the claim may not be paid. For example, you need to call your MCP's Member Services if you have the following services already approved and/or scheduled:

- Organ, bone marrow or hematopoietic stem cell transplant
- Third trimester prenatal (pregnancy) care, including delivery
- Inpatient/outpatient surgery
- Appointment with a specialty provider
- Chemotherapy or radiation treatments
- Non-routine dental or vision services (for example, braces or surgery)
- Medical equipment
- Services you receive at home, including home health, therapies and nursing

Your prescription drugs are still covered by ODJFS, but you will need to use your MCP member ID card to get your drugs. Because your prescription drugs are still covered by ODJFS, prior authorization and co-pay requirements will also stay the same. You can visit the ODJFS Web site for information on Medicaid co-payments:

<http://jfs.ohio.gov/OHP/consumers/copay.stm>

If you have any questions or problems regarding your prescription drugs, you can call the Medicaid Consumer Hotline at **1-800-324-8680** (voice) or **1-800-292-3572** (TTY).