

Harness the Power of WellCare's Web Capabilities

OVERVIEW

On ohio.wellcare.com and www.wellcare.com, you and your staff will have secure Web access to a variety of easy-to-use tools created to streamline your day-to-day administrative tasks with the Plan.

KEY FEATURES & BENEFITS

Our Web site gives you immediate access to what you need most. All participating providers can leverage the following features:

- **Claims Submission Status & Inquiry**
 - Submit a claim.
 - Check the status of a claim.
 - Customize and download reports.
- **Member Eligibility & Co-pay Information**—Searchable member database provides you with member effective and term dates, plan type, PCP contact and co-pay information.
- **Authorization Requests**—You may submit authorization requests online, attach clinical documentation and check authorization status. You may also print and/or save copies of authorization forms once received in your online mailbox.
- **Pharmacy Service & Utilization**—View and download a copy of our preferred drug list, see drug recalls, access pharmacy utilization reports, and obtain information about our pharmacy services.
- **Provider News**—View and download our latest announcements.

- **Your Inbox**—A provider-specific inbox where you receive notices and key reports regarding claims, eligibility inquiries and authorization requests.
- **Provider & Pharmacy Look-Up**
Search the online Provider Directory by geographic location and medical specialty to refer members to in-network services.
- **Provider Manuals**—A complete copy of WellCare's Provider Manual is available online, including all necessary forms and educational materials.

YOUR REGISTRATION ADVANTAGE

The WellCare Web site allows you to have as many administrative users as needed and can tailor views, downloading options and e-mail details. You may also create individual sub-accounts for your staff, keeping separate billing and medical accounts. Once you have registered for our Web site, please keep your login and password information for future reference.

HOW TO REGISTER

To register or for more information about our Web capabilities, please contact your Provider Relations representative or our Customer Service department.

