



Your Explanation of Payment: Update

March 2009

Good news providers! Your Explanation of Payment (EOP) is now easier to review. This means allocating proper payments is simplified!

Changes to the EOP may also assist you with submissions to the state and secondary payers. Below is a list of recent enhancements to WellCare's EOP, which include:

Claim level totals are now populated for each provider or vendor listed.

- Allowed
- co-pay/co-insurance
- patient's responsibility (PR)

Dates of Service	Procedure	Units	Billed	Allowed	Co-Pay / Co-Insurance Deductible Amount	Other Carrier	Paid	Explanation Code
Provider: [REDACTED] NPI#: [REDACTED] Provider ID#: [REDACTED] Patient ID#: [REDACTED] DRG Code: [REDACTED]								Total PR: 35.00
Member: [REDACTED] Claim #: [REDACTED] Interest: 0.00 Patient Acct #: [REDACTED]								Claim Level PR:
12/17/2008 -	99214 OFFICE OR OTHER OUTPATIENT VISI	1	125.00	92.25	35.00	.00	57.25	PCFSC
			125.00	92.25	35.00	.00	57.25	

In addition, the EOP now shows a distinct view of the total claims portion for an individual provider and/or vendor totals.

Provider Totals are claim totals broken down for each provider listed on the EOP. This will help you allocate the payments to the provider who performed the service(s).

Provider Totals

Provider Name	NPI #	Provider #	Billed	Allowed	Co-Pay / Co-Insurance Deductible Amount	Other Carrier	Interest Paid	Paid
[REDACTED]	[REDACTED]	[REDACTED]	125.00	92.25	35.00	.00	.00	57.25

The grand total labeled **Vendor totals** includes a summary for billed, allowed, co-pay/co-insurance, other carrier and paid amounts.

Vendor Totals

Billed	Allowed	Co-Pay / Co-Insurance Deductible Amount	Other Carrier	Interest Paid	Paid
2,052.00	1,265.17	70.00	.00	.00	1,195.17

Please visit www.wellcare.com and navigate to the Latest Claims Updates page at <http://www.wellcare.com/Provider/ClaimsUpdates> to view the latest updates to claims information.