

Check Member Eligibility Now in Real Time!

WELLCARE HEALTH PLANS, INC.
THE WELLCARE GROUP OF COMPANIES

June 16, 2009

Dear Provider,

WellCare of Ohio, Inc. (the Plan) has partnered with Availity, LLC, a premier health information network, to offer real-time HIPAA 270 Eligibility Request and 271 Payer Response transactions to providers. This service improves data interchange, provides an innovative solution to provider requests and will be leveraged to implement other HIPAA compliant transactions in the future.

Benefits and Advantages:

- **Free** for providers to use
- Participation is **optional**
- **“One-stop shopping”** – view eligibility information for all participating health insurance companies from single Availity Web site with single login
- **Reduces need to call Customer Service** to check eligibility

You now have the option to access the Eligibility and Benefit Inquiry transactions via the Availity secure transaction interchange. You are able to check member eligibility information for all Plan lines of business.

To gain access to the Availity Real Time Eligibility transactions, you need to register on the Availity Web site at www.availity.com and follow these simple steps:

1. Click *Eligibility and Benefits / Eligibility and Benefits Inquiry* in the Availity menu.
2. Select the applicable WellCare plan name in the Payer field.

Availity offers free, online training Webinars for several topics including Eligibility and Benefits transactions. To register for one of these Webinars, visit the Availity Web site and navigate to the *Demo* tab.

WELLCARE HEALTH PLANS
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TAMPA, FL 33631-3371

We appreciate your continued participation in providing care to our members. If you have any questions, please call Provider Services at **1-800-951-7719** (Medicaid), **1-866-687-8815** (Medicare) or **1-866-530-9490** (PPO Medicare). You may also call Availity at **1-800-Availity (1-800-282-4548)**.

Sincerely,
WellCare of Ohio, Inc.