



Revised Ohio Medicaid Provider Manual

October 8, 2008

Dear WellCare Provider,

The 2008 revised Ohio Medicaid Provider Manual is now available.

The Provider Manual is a source of answers to questions you may have about coverage procedures, policies and other facts related to your provision of health care services to our members. The manual includes updated Provider Education Materials, Forms and a Quick Reference Guide.

Highlights of the changes made include:

- New claims guidelines and submission requirements
- Unique Care Management section
- Revised Quick Reference Guide

Follow this link to your latest copies:

<http://ohio.wellcare.com/provider/providermanual>.

Please check this site regularly to ensure you are referring to the most up-to-date versions.

Updates to any part of the Provider Manual may be made by WellCare at any time, so you should not assume that the Provider Manual remains current just because you have not received a replacement manual.

As described in your Provider Agreement, WellCare may give notice of such updates in a variety of ways, depending on the nature of the update, including issuance of a new manual, a letter, through the provider newsletter or other WellCare publication or by posting to the WellCare of Ohio Web site.

To ask questions regarding this notice or the provider manual, please contact your Provider Relations representative or call:

- WellCare of Ohio Provider Hotline: (800) 951-7719
- TTY/TDD: (877) 247-6272

We thank you for your participation with WellCare and your exceptional service to our members.

Thank you,
WellCare of Ohio, Inc.

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